

Wetsuit Rentals (UK postcodes only)

We are delighted to offer some of our wetsuits for hire and you can choose from - Spook or Spectre for Open Water swimming / triathlon and Spook Swim Run or Ghost Swim Run wetsuit for the popular Swim Run market. Suits will be brand new for anyone ordering a suit for 2+ months

We wanted to make hiring our wetsuits easy and also give you ample time to get used to the suit before your event or race. Simply decide on which month(s) you want your wetsuit for and book in advance by highlighting the calendar months on this page. Suits will be sent out in the first 2 working days of each calendar month by next day courier and must be received back by the last working day of the calendar month. Simply highlight on the calendar the month(s) you want to hire the suit for and add to basket. Hiring a suit for 2 or more months will bring the overall monthly rental cost down.

You can also extend the time you want to hire the wetsuit by popping back online before the end of the month and highlight the month(s) you want to keep the suit for and again add to basket and checkout.

If you love your wetsuit so much you want to keep it that's no problem, just send us an email to sales@yondasports.com and let us know before the end of the months hire, or if we don't receive the suit back by the 3rd day of the following month we will presume you want to keep it and we will NOT refund your deposit.

Postage and packaging

Postage and packaging for each wetsuit is £6.00, this is non-negotiable. The item will need to be signed for. The original delivery charge will be charged again to re-deliver a wetsuit in situations where the item was not delivered due to the fault of the customer, such as address provided by customer is incorrect or the customer was not able to sign for the item or collect it from the sorting office.

Payments

Payment is to be online via the www.yondasports.com website. The full price of the wetsuit rental must be received before the suit is posted. The full price includes hire fee + deposit & postage/handling fees.

This is a security measure for Yonda to cover us in the eventuality that the wetsuit is not returned to us. If you wish to keep the hire suit at the end of the hire period simply need notify us by emailing sales@yondasports.com and we will not refund your deposit.

Otherwise please return the hire wetsuit to Yonda (see details below) and the deposit of the suit, less any charges for damage/cleaning, will be returned to you.

3. Damages and handling of the wetsuit

The wetsuit is YOUR RESPONSIBILITY once in your possession. Please treat it as such and look after it accordingly.

Please take a few minutes to read the information on the Yonda website and read our [sizing guide](#) , if in doubt please contact us at sales@yondasports.com and we will try our best to help.

If you wish to exchange the size of your wetsuit once it has been delivered to you, you will be required to pay the postage costs again. The replacement will be issued once the postage fee has been received and the original wetsuit has been received back.

Due to the delicate nature of the material, small damages such as nicks can all be part and parcel of wearing a triathlon wetsuit. We advise that you take good care when putting your wetsuit on and off, and if possible, to **wear gloves** to help minimise the risks of nicks caused by fingernails.

Damages are charged as:

- £10 for cleaning
- £10 for each hole/rip/tear/undue damage
- £10 if the suit is wet (unless returned at an event directly)
- Full cost if the wetsuit is damaged beyond repair

If a suit is nicked then we are happy for you to repair the suit yourself, this can be done using a specialist Neoprene Glue such as **Black Witch**. If nicks are carefully repaired, we won't charge for fingernail nicks on a returned suit.

Suits that haven't been repaired will be charged at £10 per nick (deducted from deposit return) and we'll send photos of all nicks along with a diagram detailing their location(s) on the suit.

Ultimately, we want you to be happy swimming in our products and not worrying about any penalty charges when you should be having fun at your event(s).

If you want advice on repairing a nick to the wetsuit, please send us photos to sales@yondasports.com and we will be happy to advise.

4. Returning your wetsuit

The wetsuit must be returned to Yonda NO LATER than the final day of the calendar month you booked the suit for.

Please remember to enclose your name and address and if possible your order number / original packing list sent with the suit. If you are wanting a size exchange please add a note and tell us.

We do not offer a hire fee refunds on suits which are returned unused.

Please allow up to 28 days from the date we receive your suit at Yonda, for the deposit refund to be credited to your account.

When returning the suit please ensure you use a trackable postage method and enter the tracking code on our returns centre.

The suit is YOUR responsibility until it is received by Yonda, Honley Business Hub, Westgate, Honley, HD9 6AA, UK

Yonda will contact you when we receive the suit.

Please ensure your returned suit contains your name, billing address and order number to ensure the suit can be correctly identified and logged on to your account.

The suit must be returned to Yonda in the same condition it was sent out in.

It must be completely rinsed clean, totally dry and with no damage and turned the right way out. Each returned suit is individually inspected, and the charges defined in the damages section will be made where applicable.

Late return fees

Late suits are charged at £25 for each week they are late after the last day of the hire agreement. A FULL week will be charged regardless of whether the wetsuit is returned inside that week.

Remember should you decide after wearing the suit that you now want to buy it, let us know, by emailing yondasports.com

5. Cancellation of a Hire Reservation

We can accept a reservation cancellation prior to the dispatch of the hire goods, in which case any prepayment will be refunded in full.

For online orders hired but not used - Once hire goods have been dispatched for a period of more than 8 days even if they are not used, the hire charge cannot be refunded.

Exceptions - if within 7 days of receiving the hired items the customer gives written notice to sales@yondasports.com direct by email or in a letter, that they wish to cancel and return the hire items for a refund then all returned products must be returned

unused in the original packaging with packaging still sealed and in a saleable reusable condition.

Once received back and inspected a full refund will be given as long as the products returned to us are in a fully resalable unused condition,

we reserve the right to refuse a refund on the item, should the item be deemed to have been used. All refunds include hire and deposit fees, however does not include a refund of post and packaging or handling fees.

Postal Address: Yonda, Honley Business Hub, Westgate, Honley, HD9 6AA, UK